

Dann's

Dann's Cart Hire Terms and Conditions

- 1) By completing a cart hire booking form you have agreed to Dann's terms and conditions.
- 2) The customer will be asked to complete the Dann's Cart Hire booking form and emailed or posted to a member of the Dann's team.
- 3) A member of the Dann's team will confirm queries directly with the customer. Dann's will then raise an invoice for the full balance of the cart hire.
- 4) Dann's request a 10% non-refundable deposit to secure the booking and save the date (this is stated on the invoice)
- 5) Dann's request the remaining balance to be paid 1 month before the event is due to take place.
- 6) In the event of cancellation Dann's are unable to refund the 10% deposit as this covers admin fees and any tasting session the customer may or may not have attended.
- 7) It is at Dann's discretion and availability should the customer wish to change the date or venue of the event. In the event of the date changing and Dann's cannot attend, Dann's will keep the non-refundable deposit to cover admin fees.
- 8) Should the event be cancelled within the month prior the event due to take place, Dann's will keep the 10% deposit. If 25 days' notice is given Dann's will refund 50% of the balance of the cart, if 14 days or less notice is given Dann's will not issue a refund. It is at Dann's discretion to refund more than the agreed in mitigating circumstances, for example a death.